### The following are included with base package of protection:

#### Web Filter:

Computer Team's Untangle Network Defender **web filter** (internet filter) enables administrators to enforce network usage policies and monitor user behavior. Powerful features such as Zero client installation and category block lists make it easier for administrators to:

- Protect the network from malware on the web
- Block time-wasting sites like MySpace, FACEBOOK, YOUTUBE, and porn.
- Conserve bandwidth by blocking audio/video downloads
- Leverage community URL categorization with the <u>URL Submission tool</u>

#### Virus Blocker:

Stop virus outbreaks before they reach users desktops. With an intuitive GUI and the ability to scan multiple protocols, Untangle makes it easier for administrators to:

- Protect users from virus threats over web (http), email (SMTP, POP & IMAP) and file transfer (FTP) protocols
- Scan archives and compressed files like Zip, RAR, Tar and many others
- Ensure that signatures are always current with automatic updates

### **Spam Blocker:**

Computer Team's Untangle Network Defender Spam Blocker uses <u>advanced spam filtering</u> to block spam at the gateway before it ever reaches the users. Zero client installations and an intuitive GUI make it easy for administrators to:

- Leverage the best spam filtering techniques including Bayesian Filters, Razor, real time block lists (RBLs), OCR for image spam and tarpitting
- Provide individual quarantines for each mailbox
- Filter SMTP, POP & IMAP

#### Ad Blocker:

Eliminate Annoying Ads and Improve Page Download Times

Ad Blocker enables administrators to block web ads at the gateway by transparently removing them from web pages. Benefits include:

- · Easier to read web pages without distracting ads
- Improved page download times
- Reduced traffic on the network

#### **Phish Blocker:**

Block Phishing & Pharming at the Gateway

Identity thieves are becoming increasingly sophisticated with email and website spoofs that are nearly impossible to discern from the real thing. Phish Blocker makes it easier for administrators to:

- Protect users from email phishing attacks and fraudulent pharming websites
- Protect multiple protocols, including HTTP, SMTP, POP & IMAP
- Ensure that signatures are always current with automatic updates

## Spyware Blocker:

Block Spyware at the Network Gateway

Spyware Blocker enables administrators to block spyware at the network gateway before it reaches users desktops. Zero client installations and an intuitive GUI make it easy for administrators to:

- Protect users from browsing websites that install malware
- Scan network traffic to block spyware before users can install it
- Ensure that signatures are always current with automatic updates

#### Firewall:

Your First Line of Defense

Firewalls draw the line which separates internal and external networks. Computer Team's Untangle Network Defender Firewall filters traffic based on IP address, protocol and ports that allow administrators to:

- Designate which systems and services (http, ftp, etc.) are publicly available
- Create a DMZ and perform NAT (with <u>Router</u>)
- Run as a transparent bridge to complement existing hardware

## **Routing & QoS:**

Networking's Blocking & Tackling

Untangle is a flexible platform that can perform routing tasks or simply pass traffic as a transparent bridge. Its routing capabilities enable administrators to:

- Provide the basics like NAT, DMZs, DHCP & DNS
- Get fancy with multiple NAT spaces, routing tables and configurable MTU
- Prioritize traffic with QoS
- Support SIP & IAX VolP traffic

#### **Intrusion Prevention:**

Stopping Hackers at the Gateway

Untangle Intrusion Prevention blocks hacking attempts before they reach internal servers and desktops. Its preconfigured signature-based IPS makes it easier for administrators to:

- Provide 24/7 network protection from hackers
- Minimize annoying false positives
- Ensure that signatures are always current with automatic updates

#### **Protocol Control:**

**Block Port Hopping Applications** 

Protocol Control lets administrators take back control of their networks from disruptive port-hopping applications like peer-to-peer applications or online games. Signature based layer 7 filtering makes it easy for administrators to:

- Conserve bandwidth by blocking applications like peer-to-peer that open multiple TCP ports
- Improve productivity by blocking IM & online games that evade firewall rules
- Write custom signatures for any protocol

## OpenVPN:

Secure Remote Access

OpenVPN lets administrators provide secure remote access to the internal network. Its intuitive GUI makes it easier to:

- Configure basic settings through a setup wizard
- Generate custom certs for each client
- Easily distribute client software via email

#### **Reports:**

Network Visibility & Monitoring

Reports provide administrators the visibility and data necessary to investigate security incidents and enforce acceptable network usage policies.

- Monitor behavior at the user, client and incident level
- Understand traffic flows and network usage patterns
- Share reports in PDF or HTML formats

## **Pricing:**

While it is possible for small offices to run this in the background of a very powerful workstation the best configuration and performance is achieved with a stand-a-lone dedicated server.

Product Offered	Description			Pricing
Computer Team Untangle Network Defender Dedicated Server	This is a machine that has built to the specifications of Untangle to perform at its maximum speed. (1 Year Depot Warranty)  * Price includes a fully setup unit ready to run. It does not include on site installation. It is recommended that you have an IT Professional do the installation.			695.00 Each for 24 mos.* for 36 mos.*
Basic Service for updates on system	This will included the latest updates for all of the services listed above in the standard system.			nch Year or** Per Month**
Optional products and services:				
Computer Team Untangle Network Defender Dedicated Server On Site Installation Services	We come to your site and complete the installation of the system. This includes full installation into the site and configuration for setup with in your network.	\$300.00 Eacl \$17.00 / mo. for 24 mos. \$12.00 / mo. for 36 mos. \$10.00 / mo. for 48 mos.		
Extended Warranty On Site Next Business Day Replacement (1 Year)	This warranty will replace the system with a new or refurbished system of equal or greater value. We will come to your site and complete the installation of the replacement system based on your most recent backup.		\$300.00 Each \$17.00 / mo. for 24 mos. \$12.00 / mo. for 36 mos. \$10.00 / mo. for 48 mos.	
Live Support Included with Professional Bundle or Included with Super Bundle (See Below)	Live expert technical support is available as a commercial subscription to Untangle for organizations with mission-critical IT networks.	# of PCs 1-10 11-50	Monthly \$20.00/Mo \$40.00 /Mo	Annual \$216.00/Yr \$432.00 /Yr
	Customers can contact Untangle's U.S. based technical support team via phone or email.  Live Support customers also get access to the Configuration Backup application, which saves a nightly backup of the Untangle server's configuration for easy restoration in the event of a disaster. Note: Configuration Backup does not backup reporting data or any non-Untangle servers or workstations.	51-150 151+	\$120.00 /Mo \$200.00 /Mo	\$1296.00 /Yr \$2160.00 /Yr
eSoft Web Filter Included with Super Bundle (See Below)	Monday - Friday: 6am - 5pm Pacific Time eSoft Web Filter enables administrators to block inappropriate web content in real time. eSoft's dynamic URL categorization engine makes it dead simple for administrators to:  * Block 100M+ classified websites in 53 categories and 20+ languages. Great for: Traditional sites like porn, gambling, social networking & more.  * Block new and unknown sites as users browse to them with eSoft's dynamic filtering and Distributed Intelligence Architecture (DIA). Great for: Rapidly changing sites like proxies, phishing, IM, P2P & more.  * Leverage eSoft's Threat Protection Team for best-in-class online security. Great for: Spyware, phishing and virus distribution sites.  * Block encrypted sites by IP address. Great for: Proxies and other sites that use https to	# of PCs 1-10 11-50 51-150 151+	Monthly \$25.00/Mo \$50.00 /Mo \$150.00 /Mo \$250.00 /Mo	Annual \$270.00/Yr \$540.00 /Yr \$1620.00 /Yr \$2700.00 /Yr



# UNTANGLE NETWORK DEFENDER

by Computer Team, Inc. www.computerteam.com

Kaspersky Virus Blocker Included with Super Bundle (See Below)	Cutting Edge Anti-Virus Protection at the Gateway	# of PCs	Monthly	Annual
,	Stopping viruses at the Internet gateway is	1-10	\$10.00/Mo	\$108.00/Yr
	critical. Virus threats have shifted dramatically from email to the web. Malware outbreaks have	11-50	\$20.00 /Mo	\$216.00 /Yr
	scaled exponentially, from 200,000 in 2006, to 2 million in 2007, to 20 million in 2008. Kaspersky	51-150	\$60.00 /Mo	\$648.00 /Yr
	Virus Blocker is a best-of-breed anti-virus application for businesses, schools and homes that want the reassurance of robust virus protection. It's a commercial application that:	151+	\$100.00 /Mo	\$1080.00 /Yr
	* Blocks viruses at the gateway before they even touch the PCs or servers  * Protects users in real time from viruses over HTTP, SMTP, POP, IMAP & FTP  * Updates automatically with new signatures every hour			
Commtouch Spam Booster	Best-of-Breed Spam Blocking Technology	# of PCs	Monthly	Annual
Included with Super Bundle (See Below)	Commtouch Spam Booster is a premium	1-10	\$10.00/Mo	\$108.00/Yr
	extension to Spam Blocker that adds an	11-50	\$25.00 /Mo	\$225.00 /Yr
	enterprise-class layer of protection against annoying, offensive and time-wasting unsolicited	51-150	\$75.00 /Mo	\$810.00 /Yr
	bulk email. Commtouch Spam Booster enables administrators to:	151+	\$150.00 /Mo	\$1620.00 /Yr
	* Detect over 98% of spam messages in SMTP, POP & IMAP  * Minimize false positives with the industry's highest accuracy levels (Osterman Research)  * Detects spam outbreaks in real-time with patented Recurrent Pattern Detection™ technology			
WAN Balancer	Increased Performance and Reliability	# of PCs	Monthly	Annual
Included with Super Bundle (See Below)	WAN Balancer allows companies to easily split traffic across up to six separate Internet connections. The traffic is spread based on	1-10	\$10.00/Mo	\$108.00/Yr
		11-50	\$25.00 /Mo	\$225.00 /Yr
	user-specified weightings, ensuring less	51-150	\$75.00 /Mo	\$810.00 /Yr
	contention and higher performance. Companies can also save money with WAN Balancer by	151+	\$150.00 /Mo	\$1620.00 /Yr
	eliminating an expensive T1 connection in favor of multiple and redundant Cable and DSL links.			
	* Allocates traffic across multiple Internet providers			
	* Maximizes bandwidth  * Improves network performance  * Includes WAN Failover for maximum uptime			
WAN Failover	Increased Reliability and Network Uptime	# of PCs	Monthly	Annual
Included with Professional Bundle or Included with Super Bundle (See Below)	WAN Failover allows companies to prevent	1-10	\$5.00/Mo	\$54.00/Yr
	network downtime caused by their Internet Service Provider (ISP). The application detects if	11-50	\$10.00 /Mo	\$108.00 /Yr
	a company's primary Internet link goes down and switches traffic to a backup connection	51-150	\$30.00 /Mo	\$324.00 /Yr
	automatically. When used with WAN Balancer, WAN Failover detects downtime and reroutes traffic to the remaining Internet links.	151+	\$50.00 /Mo	\$540.00 /Yr
	* Automatically detects Internet outages and switches to the backup provider  * Customize thresholds and tests per			
	connection  * Logs Internet downtime making it easy to identify connections with poor reliability			





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Policy Manager Included with Professional Bundle or	Customize Network Access by Time or User	# of PCs	Monthly	Annual
Included with Super Bundle (See Below)	Policy Manager enables administrators to fine	1-10	\$5.00/Mo	\$54.00/Yr
	tune network privileges. Policy Manager's intuitive GUI and "virtual rack" metaphor makes	11-50	\$10.00 /Mo	\$108.00 /Yr
	it easy for administrators to:	51-150	\$30.00 /Mo	\$324.00 /Yr
	* Create network access policies by username	151+	\$50.00 /Mo	\$540.00 /Yr
	* Create network access policies by time or day of the week			
	* Assign permission to users for applications such as instant messenger, gaming, and video streaming.			
AD Connector	Untangle Server's AD Connector is designed to	# of PCs	Monthly	Annual
Included with Professional Bundle or Included with Super Bundle (See Below)	leverage your Microsoft Active Directory server to simplify policy management and enrich	1-10 11-50	\$7.00/Mo \$15.00 /Mo	\$75.00/Yr \$162.00 /Yr
included with Super Buriale (See Below)	reporting. Active Directory can be used for:	51-150	\$45.00 /Mo	\$486.00 /Yr
	* Authentication in Untangle's Remote Access	151+	\$75.00 /Mo	\$810.00 /Yr
	Portal (RAP)			
	* Reporting by user name * Enforcing policy, such as web content			
Domesto Access Doutel	restrictions, by user name Clientless Virtual Private Networking			
Remote Access Portal Included with Professional Bundle or Included with Super Bundle (See Below)	Chemiless virtual Private Networking	# of PCs 1-10	Monthly \$10.00/Mo	Annual \$108.00/Yr
	Remote Access Portal provides secure access to internal network services through the web browser without requiring any VPN client	11-50	\$20.00 /Mo	\$216.00 /Yr
		51-150	\$100.00 /Mo	\$648.00 /Yr
	installations. Remote Access Portal makes it easy for administrators to:	151+	\$160.00 /Mo	\$1080.00 /Yr
	* Provide remote network access from any location with an Internet connection * Offer secure remote access to internal file servers, webmail and other apps * Authenticate through Microsoft Active Directory			
PC Remote	Remote Desktop Support the Easy Way	# of PCs	Monthly	Annual
Included with Super Bundle (See Below)	PC Remote is a commercial add-on to the	1-10	\$20.00/Mo	\$216.00/Yr
	Untangle platform that enables administrators to connect remotely to hosts on their networks. PC	11-50	\$40.00 /Mo	\$432.00 /Yr
	Remote makes it easy for administrators to:	51-150	\$120.00 /Mo	\$1296.00 /Yr
	* Provide off-site helpdesk support and troubleshooting	151+	\$200.00 /Mo	\$2160.00 /Yr
	* Scan quickly for desktops and servers on the network			
	* Connect to desktops & servers w/o installing any software	"		
Professional Package Bundle	Includes:  • Live Technical Support	# of PCs 1-10	Monthly \$25.00/Mo	Annual \$270.00/Yr
Purchased separately: \$57.00 Per Month for 1-10 PCs.	Policy Management	11-50	\$50.00 /Mo	\$540.00 /Yr
	Active Directory Integration	51-150 151+	\$150.00 /Mo	\$1620.00 /Yr
	<ul><li>WAN Failover</li><li>Hosted Configuration Backup</li><li>Remote Access Portal</li></ul>	101+	\$250.00 /Mo	\$2700.00 /Yr

Super Bundle
Purchased separately: \$132.00 Per Month for
1-10 PCs.

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- Policy Management
- Active Directory Integration
- WAN Failover
- WAN Balancer
- Hosted Configuration Backup
- Remote Access Portal
- eSoft Web Filter
- Kaspersky Virus Blocker
- Commtouch Spam Booster
- PC Remote

\* Lease is \$1.00 Buyout-Estimated Figures Only Subject to Change

\*\* Must be purchased with basic package.

# of PCs

1-10

11-50

151 +

Monthly

\$50.00/Mo

\$100.00 /Mo

\$300.00 /Mo

\$500.00 /Mo

**Annual** 

\$499.00/Yr

\$999.00 /Yr

\$2999.00 /Yr

\$4999.00 /Yr

#### About us...

Computer Team, Inc. was founded in 1987 with the understanding that meeting our client's needs was far more important than meeting our vendor's quotas. We also realized that there were many small businesses that would benefit from new technology, and recognized that many of these small businesses could not afford a full time computer staff to implement these technology benefits. We think of ourselves as our client's IT staff.

We meet with our clients, listen to their needs, ask probing questions as to the nature of the problems they have, and then utilize our entire staff's years of combined experience to develop creative, cost effective solutions. Of course, the solution is only the beginning. We then help the client implement these solutions with hardware, software, installation, training, continuing support, and repair.

#### Other Products and Services:

- On line store with over 600,000 products from our distributions channels through the US.
- Service center for on site and in store repair of most brands of computers.
- Superior knowledge of computer based accounting systems.
- Paperless office systems for all sizes of offices.
- Internet connections for spaces that cannot get good services.
- Applications hosting, and co-location services in our secure data center.
- Web site development, design and hosting.
- Email hosting with spam and virus filtering.
- Email archiving for up to 7 years.
- Custom programming.
- And many more services...